



APPLICATIONS ENGINEER

Respect * Customer Driven * Innovation * Global Perspective * Action Oriented

This position is located in the Greater Louisville, KY area. Relocation assistance provided. Please note: This is NOT a software or IT role.

If you have experience with the following, then Flex may be a fit for you!

- **Technical background; chemical science, coatings, or engineering bias**
- **Experience in converting, laminating, or adhesives industries**
- **Analytical approach to drive results**

Reporting to the Technical Manager, the **Application Engineer** is responsible for identifying and providing reliable solutions for all technical issues to assure complete customer satisfaction through all stages of the process.

Additional Responsibilities may include but are not limited to:

- Maintain expert level of product knowledge and application.
- Provide technical support and expertise to customers.
- Resolve customer issues or discover new opportunities to better customer relationships
- Complete field trials and testing applications to determine customer needs.
- Utilize Design of Experiment (DOE) and Statistical Process Control (SPC) to optimize processes.
- Provide innovative solutions to common issues or complaints.
- Write detail-oriented and analytical technical reports regarding field service, customer trials, and compliant resolutions.
- Support Development team as needed to meet demands.

Requirements

- Bachelor's degree in technical disciplines; Chemical engineering, Polymers, or Chemistry related studies preferred
- 3-5 years in Technical Service Field, or equivalent with experience in converting, flexible packaging industry role required
- Experience with coatings, adhesives, lamination, inks, and printing preferred
- Available to travel 10-25%

Flex Films Offers:

- Competitive salaries and comprehensive benefits
- A diverse, inclusive work environment which offers learning opportunities to encourage personal development

- Interact with colleagues from around the world while working in a global environment
- Entrepreneurial environment to inspire innovation and enthusiasm, creating success for oneself and the company

As one of the world's leading companies in flexible packaging, we utilize the expertise of our people to innovate products to meet tomorrow's needs. If you are interested in applying your skills and knowledge to make a global impact, then discover the numerous career opportunities at Flex Films and become part of our international team.

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- **Benefits and Disclosure:**
- Flex Films offers a competitive salary package in addition to a comprehensive benefits package including Medical, Dental, Vision Coverage, Life Insurance, Disability Coverage, 401 K Savings Plan, Vacation, and Paid Holidays.
- Flex Films is an Equal Opportunity Employer encouraging diversity in the workplace. All qualified applicants will receive consideration for employment without regard to their race, color, creed, religion, national origin, citizenship status, ancestry, sex, age, physical or mental disability, marital status, family responsibilities, pregnancy, genetic information, sexual orientation, gender expression, gender identity, transgender, sex stereotyping, protected veteran or military status, and other categories protected by federal, state or local law